

Privacy Policy

This Privacy Policy discloses the privacy policy and security practices for this Website. This Website is specifically designed for persons who are 18 years of age or older.

Information Collected About You

We collect information about you that is provided by you to us, such as your name, address, telephone numbers, e-mail addresses and other information that can identify you as a specific individual. On those pages of the Website where Information is collected in order for you to purchase or request further information about a product or service, we describe what information is required in order to provide you with the product, service or information that you have requested. We do not knowingly collect information from children under 13. We collect Information when you:

- Become authorized to use the Website
- Purchase a product or service
- Request further information regarding a product or service
- Disconnect a service
- Contact us

Links to Other Sites

This Website may contain links to other sites that are not owned or controlled by us. Please be aware that we are not responsible for the privacy practices of such other sites. We encourage you to be aware when you leave our site and to read the privacy statements of each and every website that collects personally identifiable information, which may include, without limitation, when you leave our Website to complete surveys or click on advertisements that direct you to third party sites. This Privacy Policy applies only to information collected by this Website.

Cookies

We do not track or collect information about your visits to other Internet sites. Certain technical information is automatically collected about your computer each time you request a page during a visit to this Website. This information may include your IP address, operating system and Internet browser software (e.g., Safari, Firefox, or Internet Explorer). We assign you a "cookie" (i.e., a tiny packet of identifying information passed between your browser and a Web site) each time you visit this site. You do not provide this information; it is collected automatically as a means for supporting your visit to this Website. This cookie does not contain any personally identifiable information. You can always choose to not receive a cookie file by enabling your browser to refuse cookies or prompt you before accepting a cookie. Please be aware that by refusing to accept a cookie you will not be able to make optimal use of this site.

Notifications and Promotions

TCA may use your e-mail address or telephone number to contact you in order to confirm or arrange service appointments, answer questions or provide requested information, or to resolve outstanding issues pertinent to the delivery of products or services ordered by you. TCA may use your e-mail address or other contact information to send you notifications about new features, products, services, specials, service

providers, promotions or other opportunities available through this site, or to confirm or improve customer service, and all collection of information by TCA is governed by their individual privacy policies.

Opt In Policy/Sharing Your Information

We will not sell, share or rent your Information.

Use of Your Information

Information collected on this site may be used to:

- Facilitate your orders for services and products
- Send notifications
- Promote our service and other available services and products
- Respond to your questions or suggestions
- Improve the quality of the Website

Responses to Your Questions or Suggestions

We will use your e-mail address or telephone number to respond when you submit a question or suggestion, or request assistance with using or accessing this Website.

Legal Obligations

If required by law, we may disclose information you have provided in connection with your use of this site or the purchase of products and services. We may also disclose information about someone who poses a threat to our interests (such as customer fraud) or whose activities could damage or bring harm to others.

Notifications of Changes

TCA reserves the right to modify or amend this Privacy Policy at any time and for any reason. If we are going to use your Information in a manner materially different from that stated at the time of collection we will notify you via e-mail or other available means. You will have a choice as to whether or not we use your Information in this materially different manner. In addition, if we make any material changes in our privacy practices that do not affect Information already stored in our database, we will post a prominent notice on our Website notifying users of the change. In some cases where we post the notice we will also e-mail users, notifying them of the changes in our privacy practices.

Contacting Us

If you need help using our service or have a question regarding the products or services offered by any of our service providers, email us at tca@tcaexpress.net or call us at 712-930-5593.