

TCA Calling Features

Quick Reference Guide

www.tcaexpress.com or call 712.930.5593

CALL FORWARDING

Forward all calls..... *72

Stop forwarding all calls *73

Forward calls when busy

(if they come in while you are in another call) *90 nnnnnnnnnn

Stop forwarding calls when busy *91

Forward calls on no reply

(if you do not answer them) *92 nnnnnnnnnn

Stop forwarding calls on no reply *93

CALL REJECTION

Activate Do Not Disturb service *78

Deactivate Do Not Disturb service *79

Set up Selective Call Rejection

(after entering the access code,
follow the voice prompts for further instructions) *60 or *80

Reject anonymous calls *77

Accept anonymous calls *87

CALLER ID

The Caller ID feature displays the name and number of the phone from where the incoming call originates even before you pick up the phone. A display unit or display telephone is necessary.

Display the caller's identity *65

Do not display the caller's identity..... *85

CALLER ID BLOCK PERMANENT

Allows you to withhold your number on all calls.

Unblock *82

CALL WAITING

When on a call, call waiting lets you know another call is coming in.

Cancel Call Waiting for the next call *70

CALL WAITING WITH CALLER ID

Has all the benefits of Caller ID and lets you identify your call waiting calls before you answer. Call waiting with Caller ID requires the use of a display. Must have CALLER ID AND CALL WAITING.

CALL TRANSFER

Allows the user to transfer calls to a third party. To use call transfer, flash hook to receive a second dial tone, dial the party you wish to transfer the call to, then flash hook again to bring all three parties together. After that, the person initiating the transfer can either stay on the line or hang up, without disrupting the call.

FIND-ME-FOLLOW-ME

Activate Find-me-follow-me service *371

Deactivate Find-me-follow-me service *372

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PRIORITY CALL

With priority call, you can tell by a distinctive ring when designated people are calling. You can store up to 10 different-numbers.

Set up distinctive ringing tones..... *61

SECOND DIRECTORY NUMBER / TEEN LINE

Allows a second directory number to be assigned at a residence. When the second number is dialed, the phones will ring with a distinctive ringing pattern to identify which number is being called.

SELECTIVE CALL FORWARDING

Set up selective call forwarding..... *63 or *83

SERIAL HUNT

If you have more than one line you can set them up as a hunt group. When your line is busy, the feature will "hunt" for the next available line and put the call through.

SIMRING

Simring allows you to program up to four phone numbers, which will ring simultaneously when the pilot number is called. The first phone to answer will be connected to the call.

Activate SimRing service *361

Deactivate SimRing service *362

SPEED CALLING

Set up 1-digit Speed Calling (#s 2-9) *74

Set up 2-digit Speed Calling (#s 20-49) *75

THREE-WAY CALLING

This feature permits a customer to bring on a 3rd person to a call. While engaged in a call the customer can flash hook. A confirmation tone will be heard, then dial tone. The customer can then place a second call. Once the second call is established a flash hook will bring the original call into the conference.

VOICEMAIL

When someone calls, and your line is busy, or if nobody answers, the call will roll to voice mail. If you have a message it will be indicated, by a "stutter dial tone".

Retrieve your Voicemail messages *318

Access your Voicemail messages from an external phone1.712.834.3400